SONUS PRODUCT AND SERVICES BULLETIN

External Announcement

SBC 5000 Series Release 3.x End of Product Sale Notification

This document outlines the End of Product Sale (EoPS) and End of Support (EoS) plan and timeline for all versions of Release 3.x software running on Sonus SBC 5000 Series products (i.e. SBC 5100, 5110, 5200 and 5210). Sonus recently announced general availability of Release 5.0 on these products, and all existing customers should upgrade to this latest release (or a supported 4.x release) as soon as possible.

Affected product codes (SKUs) that will no longer be supported are listed below:

Table 1: SBC 5000 Series Release 3.x Affected Product SKUs

Price List Product SKU	SKU Description
SBC-5XXX-SW-3.1.2R2	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION. RELEASE 3.1.2 R2
SBC-5XXX-SW-HA-3.1.2R2	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION RUNNING ON AN HA CONFIGURATION, REL 3.1.2R2
SBC-5XXX-SW-HA-3.0.6R0	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION RUNNING ON AN HA CONFIG. RELEASE 03.00.06R000
SBC-5XXX-SW-HA-3.0.5R0	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION RUNNING ON AN HA CONFIG. RELEASE 03.00.05R000
SBC-5XXX-SW-HA-3.0.4R0	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION RUNNING ON AN HA CONFIG. RELEASE 03.00.04R000
SBC-5XXX-SW-HA-3.0.3R2	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION RUNNING ON AN HA CONFIG. RELEASE 03.00.03R002
SBC-5XXX-SW-3.0.6R0	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION. RELEASE 03.00.06R000
SBC-5XXX-SW-3.0.5R0	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION. RELEASE 03.00.05R000
SBC-5XXX-SW-3.0.4R0	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION. RELEASE 03.00.04R000
SBC-5XXX-SW-3.0.3R2	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION. RELEASE 03.00.03R002

SBC-5XXX-SW-HA-3.1.3R1	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION RUNNING ON AN HA CONFIG. RELEASE 03.01.03R001
SBC-5XXX-SW-3.1.3R1	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION. RELEASE 03.01.03R001
SBC-5XXX-SW-UPK-3.1.1	BASE SYSTEM SOFTWARE UPGRADE KIT FOR SBC APPLICATION RELEASE 3.1.1
SBC-5XXX-SW-HA-3.1.5R0	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION RUNNING ON AN HA CONFIG. RELEASE 03.01.05R000
SBC-5XXX-SW-3.1.5R0	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION. RELEASE 03.01.05R000
SBC-5100-SW-DB-3.0.1	BASE SYSTEM SOFTWARE LICENSE FOR SBC5100 APPLICATION USING ERE. RELEASE 3.0.1
SBC-5100-SW-DBHA-3.0.1	BASE SYSTEM SOFTWARE LICENSE FOR SB5100 APP USING ERE RUNNING ON AN HA CONFIGURATION. RELEASE3.0.1
SBC-5100-SW-HA-3.0.1	BASE SYSTEM SOFTWARE LICENSE FOR SBC5100 APPLICATION RUNNING ON AN HA CONFIGURATION. RELEASE 3.0.1
SBC-5200-SW-DB-3.0.1	BASE SYSTEM SOFTWARE LICENSE FOR SBC5200 APPLICATION USING ERE. RELEASE 3.0.1
SBC-5200-SW-DBHA-3.0.1	BASE SYSTEM SOFTWARE LICENSE FOR SB5200 APP USING ERE RUNNING ON AN HA CONFIGURATION. RELEASE3.0.1
SBC-5200-SW-HA-3.0.1	BASE SYSTEM SOFTWARE LICENSE FOR SBC5200 APPLICATION RUNNING ON AN HA CONFIGURATION. RELEASE 3.0.1
SBC-5XXX-SW-UPK-3.0.1	BASE SYSTEM SOFTWARE UPGRADE KIT FOR SBC APPLICATION RELEASE 3.0.1
SBC-5200-SW-3.0.1	BASE SYSTEM SOFTWARE LICENSE FOR SBC5200 APPLICATION. RELEASE 3.0.1
SBC-5100-SW-3.0.1	BASE SYSTEM SOFTWARE LICENSE FOR SBC5100 APPLICATION. RELEASE 3.0.1
SBC-5200-SW-DBHA-3.0.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC APPLICATION USING ERE RUNNING ON AN HA CONFIGURATION.RELEASE302
SBC-5200-SW-DB-3.0.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC APPLICATION USING ERE. RELEASE 3.0.2
SBC-5200-SW-3.0.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC APPLICATION. RELEASE 3.0.2
SBC-5100-SW-HA-3.0.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC APPLICATION RUNNING ON AN HA CONFIGURATION. RELEASE 3.0.2
SBC-5100-SW-DBHA-3.0.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC APPLICATION USING ERE RUNNING ON AN HA CONFIGURATION.RELEASE302
SBC-5100-SW-DB-3.0.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC APPLICATION USING ERE. RELEASE 3.0.2
SBC-5100-SW-3.0.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC APPLICATION. RELEASE 3.0.2
SBC-5XXX-SW-UPK-3.0.2	BASE SYSTEM SOFTWARE UPGRADE KIT FOR SBC APPLICATION RELEASE 3.0.2
SBC-5200-SW-HA-3.0.2	BASE SYSTEM SOFTWARE LICENSE FOR SBC APPLICATION RUNNING ON AN HA CONFIGURATION. RELEASE 3.0.2

Sonus Product Life Cycle Dates are as follows:

Table 2: SBC 5000 Series Release 3.x End of Service Milestones

Milestone	Description	Date
End of Life Announcement Date	The date the document that announces the End of Service for all Release 3.x software is distributed to the general public. Software maintenance (i.e. bug fix support) will be primarily limited to critical problems only until the relevant Last Date of Support milestone defined below is reached.	17 September 2015
Last Order Date	The last date to order certain release 3.x software enabled products (listed in the SBC SKUs End of Life Service Product Matrix above) through Sonus point-of-sale mechanisms. The products are no longer for sale after this date.	17 October 2015
Last Ship Date	The last date when Sonus can ship release 3.x software enabled products (listed in the SBC SKUs End of Life Service Product Matrix above) on new systems.	17 November 2015
End of Service Life	The last day to receive release 3.x software service and support for any Sonus SBC 5000 series products. After this date, all software support services for Release 3.x software are unavailable.	17 October 2016

Major System	SBC 5XXX
Sub System	SBC 5XXX Release 3.X
Hardware	N
Firmware	N
Software	Y
Plug-in	N
NEW PRODUCT CODE	N/A
NEW FIRMWARE CODE	N/A
OLD PRODUCT CODE	SBC-5XXX-SW-3.1.2R2 SBC-5XXX-SW-HA-3.1.2R2 SBC-5XXX-SW-HA-3.0.6R0 SBC-5XXX-SW-HA-3.0.5R0 SBC-5XXX-SW-HA-3.0.4R0 SBC-5XXX-SW-HA-3.0.3R2 SBC-5XXX-SW-3.0.6R0 SBC-5XXX-SW-3.0.5R0 SBC-5XXX-SW-3.0.4R0 SBC-5XXX-SW-3.0.3R2 SBC-5XXX-SW-HA-3.1.3R1 SBC-5XXX-SW-3.1.3R1 SBC-5XXX-SW-UPK-3.1.1 SBC-5XXX-SW-HA-3.1.5R0 SBC-5XXX-SW-3.1.5R0 SBC-5100-SW-DB-3.0.1 SBC-5100-SW-DBHA-3.0.1 SBC-5100-SW-HA-3.0.1 SBC-5200-SW-DB-3.0.1 SBC-5200-SW-DBHA-3.0.1 SBC-5200-SW-HA-3.0.1 SBC-5XXX-SW-UPK-3.0.1 SBC-5200-SW-3.0.1 SBC-5100-SW-3.0.1 SBC-5200-SW-DBHA-3.0.2 SBC-5200-SW-DB-3.0.2 SBC-5200-SW-3.0.2 SBC-5100-SW-HA-3.0.2 SBC-5100-SW-DBHA-3.0.2 SBC-5100-SW-DB-3.0.2 SBC-5100-SW-3.0.2 SBC-5XXX-SW-UPK-3.0.2 SBC-5200-SW-HA-3.0.2
OLD FIRMWARE CODE	N/A
NEW CLEI CODE	N/A
OLD CLEI CODE	N/A
ASSOCIATED PRODUCTS	N/A

DRAWING NUMBER	N/A
REFERENCE DRAWINGS	N/A
CHANGE CLASSIFICATION	D
REASON FOR CLASS	EoPS Notice
Vacant	
REASON FOR CHANGE	End of Product Sale
DESCRIPTION OF CHANGE	End of Product Sale (EoPS) Notice
CHANGE VERIFICATION PROCEDURES	
SAFETY Y/N	N
FIRE NOTICE Y/N	N
SERVICE AFFECTING Y/N	N
TRANSMISSION AFFECTING Y/N	N
MAINTENANCE AFFECTING Y/N	Y
RELIABILITY AFFECTING Y/N	N
POWER AFFECTING Y/N	N
TRAFFIC AFFEC TING Y/N	N
EFFECT OF CHANGE (*72 CHAR)	Software
MATERIAL AFFECTED	N/A
DOCUMENTATION AFFECTED (*72 CHAR)	N/A
VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR)	09/17/2015
MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR)	N/A
MODIFICATION LOCATION (*72 CHAR)	N/A
TRIALED (F)IELD/(L)AB/(N)A (1 CHAR)	N/A

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