

PRODUCT AND SERVICES BULLETIN

External Announcement



ISSUED: June 29, 2018

SBC Core Release 6.0.x and 6.1.x End of Product Sale Notification

Ribbon Communications, Inc. ("Ribbon") is announcing the End of Product Sale (EoPS) and End of Support (EoS) dates for the release 6.0.x and 6.1.x software running on the Sonus SBC 5100, 5110, 5200, 5210, SBC 7000 and SBC SWe products. Customers with active maintenance agreements are recommended to upgrade to SBC Core 6.2.x or 7.0.x release software for continued support.

PRODUCT CODES NO LONGER AVAILABLE

There are no product codes specific to SBC 6.0.x and 6.1.x releases. Kindly continue to use latest software SKU to order SBC 6.2.X software.

EoPS Product Code	Description	Replacement product Code	Description
NA	NA	SBC-5XXX-SW	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION. LATEST RELEASE
NA	NA	SBC-5XXX-HA-SW	BASE SYSTEM SOFTWARE LICENSE FOR SBC 5XXX APPLICATION RUNNING ON AN HA CONFIG. LATEST RELEASE
NA	NA	SBC-7000-SW	BASE SYSTEM SOFTWARE LICENSE FOR SBC 7000 APPLICATION. LATEST RELEASE
NA	NA	SBC-7000-HA-SW	BASE SYSTEM SOFTWARE LICENSE FOR SBC 7000 APPLICATION RUNNING ON AN HA CONFIG. LATEST RELEASE

PRODUCT LIFE CYCLE DATES

Milestone	Date
End of Product Sale Announcement: Date on which Ribbon has announced EoPS.	June 29, 2018
Last Quote Date: Date on which the affected product codes are no longer quotable.	NA
Last Order Date: Date on which the affected product codes are no longer orderable.	NA
Last Ship Date/Manufacturer's Discontinuance: Date on which the affected product codes can no longer be shipped from Ribbon on new systems.	NA
End of Support: Date in which the product will no longer be supported by Ribbon	June 30, 2019

FREQUENTLY ASKED QUESTIONS

Frequently Asked Question	Answer
What action should be taken by customers?	Ribbon recommends that customers work with their Ribbon Account Manager(s) to upgrade to the latest SBC release 006.002.001 R001 or SBC 007.00.00R0.
How long will R6.0.x and 6.1.x will be available for downloading?	R6.0.X and 6.1.X software will be available for downloading for all customers with active maintenance agreement until the End of Support (EoS) date.
Does this EoPS notification impact SBC R6.2.x release?	No, SBC 6.2.x is not affected by this EoPS notification. This notification is for SBC 6.0.X and 6.1.X releases.
Where can I find the details on Ribbons software support policy?	Kindly refer to end of product sale policy for details on Ribbon's software release cadence and support policy. https://ribboncommunications.com/sites/default/files/2018-02/Sonus-end-of-product-sale-policy-050717.pdf

Major System	SBC 5100, 5110, 5200, 5210, 7000
Sub System	SBC 5000 Release 6.0.x and 6.1.x
Hardware	N
Firmware	N
Software	Y
Plug-in	N
NEW PRODUCT CODE	N/A
NEW FIRMWARE CODE	N/A
OLD PRODUCT CODE	N/A
OLD FIRMWARE CODE	N/A
NEW CLEI CODE	N/A
OLD CLEI CODE	N/A
ASSOCIATED PRODUCTS	N/A
DRAWING NUMBER	N/A
REFERENCE DRAWINGS	N/A
CHANGE CLASSIFICATION	D
REASON FOR CLASS	EOPS Notice
Vacant	
REASON FOR CHANGE	End of Product Sale
DESCRIPTION OF CHANGE	End of Product Sale (EOPS) Notice
CHANGE VERIFICATION PROCEDURES	

SAFETY Y/N	N
FIRE NOTICE Y/N	N
SERVICE AFFECTING Y/N	N
TRANSMISSION AFFECTING Y/N	N
MAINTENANCE AFFECTING Y/N	Y
RELIABILITY AFFECTING Y/N	N
POWER AFFECTING Y/N	N
TRAFFIC AFFECTING Y/N	N
EFFECT OF CHANGE (*72 CHAR)	Software
MATERIAL AFFECTED	N/A
DOCUMENTATION AFFECTED (*72 CHAR)	N/A
VENDOR IMPLEMENTATION DATE MM/DD/YYYY (10 CHAR)	06/29/2018
MODIFICATION COMPLETION DATE MM/DD/YYYY (10 CHAR)	N/A
MODIFICATION LOCATION (*72 CHAR)	N/A
TRIALED (F)IELD/(L)AB/(N)A (1 CHAR)	N/A

RIBBON CONFIDENTIAL AND PROPRIETARY

This bulletin is subject to the existing customer purchase agreement between the parties which shall control in the event of conflict.

The above dates are for planning purposes only and Ribbon reserves the right to change with notice.